

SOLUTIONS

For A Better Tennessee

Productivity Measures

Annual Counts

Outputs

Extension agents, program assistants, and specialists report:

- Activity
 - Hours
 - Base Program/Knowledge Area/Topic
 - Funding
 - Scope/Location of Benefit (including State-Specific; Integrated Research and Extension; Multistate Extension; National; International)
- Direct Methods
 - Client Visits to Extension Office
 - Direct Mail/Telephone Calls (includes electronic mail)
 - Group Meetings/Demonstrations
 - On-Site Visits (Farm, Home and Workplace)
- Indirect Methods
 - Exhibits
 - Newspaper Articles
 - Other
 - Publications
 - Radio Programs
 - TV Programs
- Contacts for all Direct Methods
 - Audience Description/Adult/Youth
 - Gender
 - Race/Ethnicity
 - Audience Description
- Volunteers' Hours
- Volunteers' Contacts for all Direct Methods
 - Audience Description/Adult/Youth
 - Gender
 - Race/Ethnicity
- Volunteers' Indirect Methods
 - Exhibits
 - Newspaper Articles
 - Other
 - Publications
 - Radio Programs
 - TV Programs

THE UNIVERSITY of TENNESSEE

Programs in agriculture and natural resources, 4-H youth development, family and consumer sciences, and resource development.
 University of Tennessee Institute of Agriculture, U.S. Department of Agriculture and county governments cooperating.
 UT Extension provides equal opportunities in programs and employment.

Outcomes

Extension agents collect outcomes for 125 statewide programs annually. These outcomes may be short-term, intermediate, or long-term. Examples include:

- Beef – Number of calves sold according to Beef Quality Assurance guidelines
- Tennessee Saves – Number of participants who began or increased savings and monthly amount saved
- 4-H Achieving Goals – Number of youth who have set a goal for a job or career
- Consumer Horticulture – Number of consumers who used their soil test results to properly amend soil.
- Community Leadership – The economic impact of Extension leadership programs in increased revenue, one-time capital purchases, and secured resources.

Impact Statements

Extension agents and specialists prepare annual impact statements for major program efforts. These narrative reports include a summary of output data. All impact statements include:

- Issue (Relevance)
- What Has Been Done (Response)
- Impact (Results)

Enrollment and Training/Registration

UT Extension's System for University Planning, Evaluation, and Reporting (SUPER) integrates reporting with client enrollment and registration:

- Client Enrollment
 - Contact Information
 - Interests/Mailing Lists
 - Committees
 - Volunteerism
- Client Registration for Courses/Events
 - County
 - Multi-county
 - Regional
 - State
 - Inservice

Analysis/Reports

Output and outcome measures are used for various reports to Federal, state and local stakeholders. Examples of annual reports include:

- Cost-Benefit Analysis for Every County (automatic)
- Statewide Economic Development Report
- Statewide Outreach Report
- County Civil Rights Compliance Report
- County 4-H Youth Enrollment Report
- Quarterly Reports for Various Grants